

CITY OF AURORA, MISSOURI

SPECIAL ALERT

The City of Aurora has released the following statement regarding online payments.

A company known as Doxo, Inc., is representing themselves as being affiliated with the City of Aurora online bill payment. Please be aware that Doxo.com is NOT affiliated with or linked to the City of Aurora. Doxo.com is a “for fee” online third-party payment provider which charges a fee to process payments; the City of Aurora cannot guarantee the receipt of utility bills paid through Doxo.com. The City of Aurora is NOT in partnership with Doxo, Inc. and the city will be asking the company to remove the City’s logo from their website. Residents are also reminded that the City of Aurora does not require any use of Doxo’s services to pay bills. The website for Doxo, Inc. is an option that comes up when you search for the City of Aurora online bill payment. It will take you to a page that has the City of Aurora’s information, which will lead customers to believe we are associated.

The City of Aurora accepts debit/credit card payments by telephone at (417)678-5121 or in person at City Hall at no cost to you. Also, the City has an “auto-pay” option that customers can sign up for where your monthly bill is automatically paid through your checking account. Please contact City Hall staff to sign up or for more information. As always, staff will be more than happy to assist you.