

**Section 705.500. Disconnection Of Service For Failure To Pay.<sup>1</sup> [R.O. 1993 § 705.490; Code 1972 § 30-48; CC 1988 § 27-119; Ord. No. 85-1887, 6-10-1985; Ord. No. 93-2117 § 705.490, 8-9-1993; Ord. No. 2002-2515 § 1, 8-13-2002; Ord. No. 2005-2693 § 1, 10-25-2005; Ord. No. 2010-2859 § 1, 1-26-2010; Ord. No. 2016-3074 § 1, 6-14-2016; Ord. No. 2020-3207, 11-10-2020]**

- A. If any bills for sewerage service shall be and remain past due and unpaid for a period of thirty (30) days and provided notice aforesaid has been given, the City shall have the right to disconnect sewerage services to the premises. The sewerage services shall not be reconnected until all past due bills have been paid in cash or money order, until all charges equal to the cost of disconnecting and reconnecting have been paid, and the deposit as required has been paid to the City. If bills for sewerage services are delinquent as aforesaid, the City shall have the right to request that all utility services furnished to the user or the premises pursuant to license or franchise agreements be disconnected and discontinued.
- B. The City currently contracts with a water utility provider to terminate water services to any customer premises for non-payment of a sewer bill. No such termination of water service may occur until thirty (30) days after the City provides notice to the customer. Notices to the customer is provided by way of the monthly mailed bill and is considered notice that shows amount past due and most current amount due.

At the end of the notice period, if the total amount due on the sewer account is not paid, the City shall notify the water utility provider and the water utility provider shall discontinue water service until such time as the sewer charges and all related costs/fees of termination and re-establishment of sewer and water services are paid by the customer. Requests for reconnection made after 4:00 P.M. on regular business days shall not be acted upon until the following business day.

The fees for disconnect/reconnect are as follows:

- 1. Disconnect fee: seventy-five dollars \$75.00.
  - 2. Additional fee for multi-unit building (if applicable): \$20.00.
  - 3. Reconnect fee: \$50.00.
- C. The Superintendent of wastewater treatment facility upon notification from the City Collector shall promptly proceed to cause sewerage service to such user's premises to be disconnected and the City shall proceed to enforce collection of such charges by any available legal remedy.
  - D. The City of Aurora has the right to disconnect service in a new residence for non-payment of a past due account from another residence.

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1. Cross Reference: See § 705.510(G) for cut-off charge for reconnection of sewer service.